

ELECTRONIC PRESS KIT • JULY 2018

About OAHI

Through education and advocacy the Ontario Association of Home Inspectors cultivates a thriving home inspection industry based on the highest standards of professional development and ethical standards.

In doing so, **OAHI** cultivates the 'gold standard' for home inspectors among consumers and the government.

OAHI is the only provincially recognized body of home inspectors by The Ontario Association of Home Inspectors Act, 1994 (Pr<u>158</u>).

OAHI is a not-for-profit association.

Background

- OAHI is the oldest and largest home inspection association in Ontario
- OAHI was formed 30 years ago in 1986 following advice from the Ministry of Consumer and Commercial Relations that the industry should adopt a common Code of Ethics and Standard of Practice.
- •By 1994, the **OAHI**'s success in self-regulating the profession was recognized through the passage of the Ontario Association of Home Inspectors Act and its protected designation "Registered Home Inspector" (RHI).
- The result was that Ontario became the only jurisdiction in North America with home inspection qualification standards based on completion of community college and building code courses, and the growth of goodwill and perceived value of the RHI designation in the marketplace.
- Within the profession, **OAHI** acts as a continuous professional development and networking association
- •Like the government of Ontario, **OAHI**'s goal is to protect consumer interests and promote best practices in the industry.

Three Keys

EDUCATE • CULTIVATE • ADVOCATE

OAHI member inspectors see homes differently

OAHI Members

- Must meet the ongoing educational and competency requirements
- Must adhere to the code of conduct (at right)
- Must carry E&O Insurance
- Must follow the standard of practice, provide written reports and agree to have those reports subjected to verification
- Different levels of membership indicate the training and experience members have achieved
- Have an internal disciplinary process
- All items above must be maintained to remain in good standing as an OAHI member



Ontario Association of Home Inspectors

Established by the Ontario Association of Home Inspectors Act, 1994

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Article 18 - Code of Conduct Professional Practice and Conflict of Interest Guidelines

- 18.1 Members shall:
 - (a) Carry on the practice of Home Inspection in accordance with law, integrity and honesty;
 - (b) Maintain client confidentiality;
 - Not act for or accept payment from more than one party concurrently in connection with the subject property unless fully disclosed to and approved by all parties;
 - (d) Remain independent and at arms length from any other business or personal interests which might affect the quality of the service provided; in particular:
 - a member shall not repair for a fee any condition found during an inspection, nor
 use the inspection as a vehicle to deliberately obtain work in another field;
 - a member who sells real estate may not inspect properties located within the
 jurisdiction of the real estate board or boards where he, or the company with
 which he is associated, are active; and
 - (iii) a member who provides public sector inspection services may not inspect a
 property within a jurisdiction where they have public sector authority or
 responsibility that would affect the subject property;
 - Promptly disclose to the client any relationship to the property or interested party, business or personal interest which might be construed as affecting the member's independence:
 - (f) Not solicit, receive or give referral fees;
 - (g) Refer trades or other specialists only when doing so is in the best interest of the client, and does not detract from the member's independence;
 - (h) Only provide an opinion on conditions and matters within the scope of the member's expertise, education, experience and profession;
 - Only provide services that are within the scope of the member's training and expertise;
 - Provide the client with a written contract and written report that outlines the scope, limitation, and applicable standards of the services performed; and
 - (k) Act in good faith to all, uphold the integrity and reputation of the profession, respond promptly to complaints.

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Contact Us

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