### OAHI member inspectors see homes differently

### **Ontario Association of Home Inspectors**



OAH

## About OAHI

Through education and advocacy, the Ontario Association of Home Inspectors cultivates a thriving home inspection industry based on the highest standards of professional development and ethical standards. In doing so, OAHI cultivates the 'gold standard' for home inspectors in Ontario. OAHI is the only provincially recognized body of home inspectors by The Ontario Association of Home Inspectors Act, 1994 (Bill pr158). OAHI is a not-for-profit association, and the largest home inspection association in Ontario.

> Three Keys EDUCATE • CULTIVATE • ADVOCATE

## Backgrounder

• OAHI was founded in 1987 and given Royal accent in 1994 by PR158, An Act respecting the Ontario Association of Home Inspectors

 OAHI is the oldest and largest home inspection association in Ontario

 Within the profession, OAHI acts as a continuous professional development and networking association

Ontario
Award of Recognition
On behalf of the Government of Ontario, I am delighted to extend my congratulations to you on the Grand Opening of your new provincial office and training centre in Mississauga
Ontario Association of
Home Inspectors
January 29, 2009
Our government, and especially my ministry, recognizes the importance of protecting consumers. I appreciate your commitment to providing training to private home inspectors in public health and safety, economic fairness, and quality assurance of the real property and building marketplace, in particular, the residential marketplace. I applaud you on all your efforts.
Please accept my best wishes for continued success.
HSTaklan
Harinder S. Takhar
Minister of Small Business and Consumer Services

# **OAHI** Members

- Must meet the educational and competency requirements
- Must follow the standard of practice, provide written reports and agree to have those reports subjected to verification
- Different levels of membership indicate the training and experience members have achieved
- A code of conduct applies to all members
- Have an internal disciplinary process
- All items above must be maintained to remain in good standing as an OAHI member



## Levels of Membership

#### **Registered Home Inspector**

### Associate







#### Member Qualification Chart (MQS) Registered Home Inspector

#### **Requirements:**

Member has completed all education, practical experience, verification, exams, etc. set out for (New) Associate Member.

#### And

(if not successfully completed previously)
•DRRC
•OBC part 9, Health & Safety.
•OBC part 9, Building Envelope.

And Minimum 200 inspections total experience.

And Successful completion of peer review including report verification.

#### And

Registered Home Inspectors must complete a minimum of 20 hours (averaged) of continuing education units per year to maintain currency.

#### And

Registered Home Inspectors are subject to periodic re-evaluation as per current OAHI policy.

## Education

The OAHI/CAHPI-ON Education Conference reinforces an important part of OAHI's mandate. The conference brings together hundreds of people from the home inspection industry: educators, vendors, mentors, inspectors at various points in their career and other professionals to help ensure home inspectors receive the most up-to-date training. Below are the course lists from the 2016 and 2017 conferences. The OAHI website lists other courses members can take.



## **Our Standards of Practice**

- Set at the national level, supported by on-going training through OAHI
- Apply to home inspectors reviewing single family homes, multi-unit residential buildings and certain residences co-located with commercial properties and commercial properties
- •Set guidelines for home inspectors in respect of:
  - •Building structure, roof and exterior
  - •Key systems, including electricity, plumbing, heating and air conditioning
  - •Fireplaces
  - Insulation and vapour barriers, and
  - •Interior systems such as walls, windows, doors and cabinets

## Industry Recognition

OAHI member inspectors are recommended by the Ontario Real Estate Association (OREA). OREA's book How To Buy Your Home mentions OAHI on pages 99 and 100 in the chapter "The Home Inspection."



OREA Contario Real Estate Association

#### The Home Inspection

When you walk through a home that you're seriously considering buying, it's often difficult to put aside your emotions and really "see" what kind of shape the place is temotions and rearly see what kind of source to power in in Sure, you might notice that the wallpaper in the bathroom needs replacing or that the hallway carpet is worn, but are you really going to crawl under the foundation or climb onto the roof to check the place out thoroughly? Not likely. Even if you did, few of us have the therefore the second se

That's why it is to your advantage to nice a quanteed home inspector to go over every square foot of the house— inside and out. We recommend you have it done. A home inspection before you purchase gives you the security of knowing what to expect, and helps you make an informed decision about the value of the home and the costs informed decision about the value of the nome and the coses of future upkeen. If a major problem is discovered, you can bring it to the seller's attention before waiving any conditions on your offer. Since you don't want to hire a home inspector for every home you may be considering, ask the REALTOR or lawyer to add a conditional clause to your offer, making it subject to a satisfactory inspection (see Chapter 8.)

#### Turning to a qualified professional The most reliable indication of a home inspector's

The most reliable minimum of a mome inspector's qualifications is membership in the Ontario Association of Home Inspectors (OAHI). The OAHI is a member of the Canadian Association of Home and Property Inspectors (CAHP).

99 The Home Inspection

Generally speaking, to become a member, inspectors must meet professional and educational requirements, successfully complete comprehensive written exams, and practise professionally during a trial period followed by an association review. Moreover, inspectors must meet annual education requirements to maintain their membership. A growing number of home-inspection companies have A growing number of home-inspection comparise have ome onto the sense during the past free years. Your REALTOR can recommend several to choose from, or you an contact on or the sasseciations mentioned above. You may want to avoid inspectors who are also removators, since numbers of the OATI are not allowed to perform repairs on homes they have inspected.

When interviewing candidates, find out how long they've been in busines, if they are members of OAHI and if they have obtained the Registered Home Inspector (RHI) qualification. An inspector's methods are an abe viewed by geing to the Web site wew onlicions and clicking on 'find an inspector' Ask for references. Ask what inspection will cover and if the inspector.

#### What happens during the inspection? A comprehensive inspection includes an examination of the structure from top to bottom, including heating, air conditioning, plumbing and electrical systems, as well as the roof, visible insulation, walls, ceilings, floors, windows, doors, foundation and basement. In older homes, the doors, foundation and hasement. In older homes, the presence of lead paint, aluminum wring, asbestics, knob and tube wring, wood burring stores or even termices may may also want to ask the inspectro to check for mould, evidence of a marijuana grow operation or the presence of anormal inspection—additional training for the inspector and testing of the lome is a required before inspectors can and testing of the lome is a required before inspectors can comment.

Home inspections usually run about three hours. Take the time to join the inspector during the process. Doing so will give you the opportunity to see any problems firsthand

100 How to BUY Your Home

and become stuch more familiar with your new home in the barging. North theo learns a best of maintenance tips on how to heavy your property in top abase. The impector should provide you with a written report the summarizes the inspection on points out defects and property value. It's not their role to keep up on home prices in the market. And don't expect an impection to explaine the organization of the strength on the strength of the organization of the strength on the strength of the approximation of the strength on the strength of the organization of the strength of the strength of the approximation of the strength of the strength of the approximation of the strength of the strength of the approximation of the strength of the strength of the approximation of the strength of the strength of the description of the strength of the strength of the strength insulation grades, etc. (If repairs or corrections are needed here you take the on a nucle strength of the strength of the strength of the on an independent of the strength of the insulation grades, etc. (If repairs or corrections are needed here you take the on a nucle strength of the strength of the strength of the on a nucle strength of the strength of the strength of the on a nucle strength of the strength of the strength of the on a nucle strength of the strength 

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# Industry Recognition

The City of Barrie requires home inspectors to be members of OAHI to get their business license in Barrie.

From The Corporation of the City of Barrie 40 Business Licensing Fees Bill No. 261

"50.0.0.0 HOME/PROPERTY INSPECTOR Authority: Municipal Act, S.O. 2001, c. 25

**50.2.7.0.0** Every applicant shall provide, at the time of application, proof of membership with the Ontario Association of Home Inspectors.

**50.2.8.0.0** Every licensee shall maintain membership in good standing with the Ontario Association of Home Inspectors."

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### **Organizational Structure**

#### **Board of Directors**

President • Murray Parish\* Vice President • Enio Ferri\* Secretary • Leigh Gate Treasurer • Bob Brander\* Director • James Buren\* Director • Mark Diplock\* Director • Mark Diplock\* Director • Andrew Dixon\* Director • Michael Greenberg\* Director • John Hansen\* Director • Gerald Horace\* Director • Nashaat Roufaiel Director • David Schieder



#### **Key Committees**

Admissions Review Committee / Board of Examiners

Discipline & Professional Practices

**Education Conference** 

Membership

**Public Relations** 

**Technical Review** 

\*Registered Home Inspector

# The OAHI Story

**1.** The Ontario Association of Home Inspectors (OAHI) was formed thirty years ago in 1986 following advice from the Ministry of Consumer and Commercial Relations that the industry should adopt a common Code of Ethics and Standard of Practice. The OAHI formed as a chapter of the American Society of Home Inspectors (ASHI) and adopted its standards and qualifications requirements.

2. By 1994, the OAHI's success in self-regulating the profession was recognized through the passage of the Ontario Association of Home Inspectors Act and its protected designation "Registered Home Inspector" (RHI). The result was that Ontario became the only jurisdiction in North America with home inspection qualification standards based on completion of community college and building code courses, and the growth of goodwill and perceived value of the RHI designation in the marketplace.

3. Since 1994, the OAHI has carried out two amalgamation programs for home inspectors belonging to the Ottawa Carlton association, as well as the Provincial Association of Certified Home Inspectors (PACHI). A grandfathering process was developed that resulted in a smooth transition for those who qualified under a previous system and ultimately resulted in all practitioners performing to the higher standard and all subsequent entrants meeting the aforementioned qualification system.

4. In 2013 the OAHI, under an Ontario Sector Initiatives Fund grant from the Ministry of Training, Colleges and Universities, contracted with Conestoga College as an impartial body to complete an occupational analysis and the subsequent development of a prior learning assessment tool to verify the knowledge of out of province practitioners and in determining equivalency with OAHI qualification requirements. This program has been completed and this Prior Assessment Learning Tool is being used to validate the knowledge of applicants.

5. Consistent with other Practice Acts in Ontario, the OAHI does not have jurisdiction over other professional home inspectors the way Professional Engineers Ontario has over engineers. Instead, the practices of OAHI members have established a standard of care recognized by the courts. It should be noted that there are now other competing home inspection associations operating in Ontario that have lower qualification standards, which appeal to prospective practitioners who do not wish to complete the more rigorous OAHI requirements before starting their home inspection businesses.

# New Legislative Requirements

OAHI welcomes the Ontario Government's commitment to protecting consumers, and based on OAHI's infrastructure and longstanding history with educating home inspectors— is ready to be a constructive partner as the government moves forward with home inspector legislation under the Home Inspection Act, 2016. The Act is part of the Putting Consumers First Act (PCFA) – Bill 59.

Like the government of Ontario, OAHI's goal is to protect consumer interests and promote best practices in the industry in conjunction with the PCFA.

We believe we share the goal of wanting to establish a Home Inspector Licensing standard of practice that meets the highest educational and operational standards.

We also believe we share concerns about licensing costs and liability issues

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# Licensing Discussion Topics

- Process
- Continuing educating for Ontario home inspectors
- The Registered Home Inspector designation for Ontario home inspectors
- □ Advocating for Ontario home inspectors
- Cost and structure of the regulatory body
- Supporting consumer protection
- □ Licensing Designation
- E & O Insurance
- Educational Requirements

### Media Release

#### OAHI ready to work with MGCS on Putting Consumers First Act – Bill 59

Mississauga, ON, Nov. 7, 2016 - The Ontario Association of Home Inspectors is looking forward to working with the Ministry of Government and Consumer Services on its Putting Consumers First Act (PCFA) – Bill 59.

On Nov. 3 The Hon. Marie-France Lalonde, Minister of Government and Consumer Services (MGCS), along with MPPs Hang Dong, and Yvan Baker announced the province's intention of continuing with Home Inspector Licensing under Bill 59, the Putting Consumers First Act. OAHI's president Murray Parish attended the Nov. 3 announcement.

OAHI will continue to promote the high level of education and professional standards as it has since 1994, as it waits for the Provincial government to establish 'minimum' standards for Home Inspector Licensing. Bill 59's first reading was carried Nov. 3; second reading is scheduled for the current parliamentary session.

"Homebuyers are welcome to visit www.oahi.com to see the extensive, mandatory and ongoing training OAHI member inspectors must pursue to maintain their standing in the association. OAHI will also continue to advocate for well-educated, professional home inspectors in Ontario," says Murray Parish, RHI and president of the Ontario Association of Home Inspectors.

"We reiterate that OAHI supports the establishment of common competency requirements for home inspectors to operate in Ontario. Licensing offers a reasonable way of permitting an individual to begin offering home inspection services to the public with the assurance of that basic competency being in place. However, it is a permit, not a designation earned through advanced training and experience. We hope to have a positive and pragmatic discussion of OAHI's ongoing role in helping to regulate home inspection professionals in Ontario," adds Parish.

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## Media Release

#### OAHI reminds public, Ontario government already has home inspector legislation

Despite claims that Ontario has no legislation for home inspectors, Ontario was in fact the first province in Canada to establish such legislation. The Ontario Association of Home Inspectors (OAHI) has been regulating its members through the right to title of "Registered Home Inspector" established under <u>Bill Pr158</u>, <u>Ontario Association of Home Inspectors Act</u>, <u>1994</u>. Unfortunately, membership in OAHI was left as optional in the original legislation resulting in a situation where non-members can claim to be a home inspector in Ontario without proper training. The original Bill Pr158 exceeds all the requirements of the newly proposed Bill via membership in the OAHI.

"The proposed bill essentially reinvents the wheel at unnecessary expense to consumers and professional home inspectors. Simply mandating the requirement for all home inspectors to belong to a professional association that requires community college level training would achieve the primary goal of protecting consumers by establishing the baseline of knowledge that all home inspectors must have to begin inspecting homes in Ontario," says Murray Parish, RHI and president of the OAHI.

OAHI has more than 500 members and the majority of home inspections in Ontario are performed by practitioners qualified under Bill Pr158. We fear that the much of time and effort invested by volunteer members, hired staff and contractors over the years will only be reinvented at higher cost to consumers and practitioners. Removing support for the Registered Home Inspector (RHI) designation will penalize Ontario's most qualified practitioners and be disruptive to consumers and the real estate industry. Raising the bar for the least qualified inspectors should not be coupled with lowering the bar for Ontario's most qualified inspectors.

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### Contact Us

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### We look forward to working with you.